



## Holiday Sing-A-Long and Potluck

Join us for our annual Volunteer/Staff Holiday Sing-a-long which is happening on Monday, December 16 starting at 7 pm. We begin the evening with a relaxed social time then move to the piano where our own Cindi Conlon will be accompanying the singing. Bring your best voice, fun holiday apparel, your name tag and a snack (dessert or savory) to share. Get into the holiday spirit with your River Run family. Sign up not required.

## A Real Deal at RRC

Just a reminder that River Run volunteers can purchase River Run presented shows at a discount. Adult tickets only will have a 10% discount. These tickets must be purchased at the box office and not online. This discount cannot be stacked with other discounts.

## Training Sessions

All new volunteers must participate in training sessions for at least one position. All training sessions will be available again in September 2020. Additional training creates additional opportunities, so please take the time to learn as many positions as possible. We currently need more volunteers for coat check and merchandise seller but are always looking for help for the Dance Competitions and Dance Recitals in the spring in all areas.

### Evacuation Drill & Training

Wednesday, November 27	6:30 pm
Wednesday, January 8	2 pm
Wednesday, January 8	6:30 pm
Tuesday, January 28	2 pm

### Usher/Ticket Taker

Tuesday, January 14	6:30 pm
Wednesday, February 19	6:30 pm

### Bartender

Wednesday, January 15	7 pm
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### Bar Cashier

Monday, January 20	7 pm
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### Ice Cream/Host

Monday, January 27	7 pm
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### Orientation

Tuesday, January 28	6:30 pm
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### Coat Check/Merchandise Seller

Wednesday, January 29	7 pm
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### Showcase

Tuesday, February 4	7 pm
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### Bartender/Bar Cashier

Tuesday, February 11	6:30 pm
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## Passing The Baton

### To: River Run Volunteers

It is with a tear in my eye and a smile on my face that I announce that I will be retiring at the end of January. I feel it is time to pass the baton and look to a future filled with new adventures. We have made many changes since I started at River Run in September of 1997. I have met so many wonderful people and have had the opportunity to be a part of the projects and amazing performances presented throughout the years. The time spent as the Volunteer Coordinator of such a wonderful group has filled me with pride and happiness. You have made my job so much easier and I will miss you all. I hope to see many of you at the Carol Sing December 16 so I can say goodbye personally...Bonnie

### Next Please...

Bar cashiers should raise their hands to indicate they are free to serve the next patron. As till 3 is not always visible to the line-up, do not hesitate to come out from behind the till so you can be seen. We always want to serve our patrons in a timely manner.

### Update on Parking

During events at the Sleeman Centre (Guelph Storm Game) the parkades are a flat rate which is collected upon entry. To use the East or West Parkade at these times, show your Volunteer Pass to the attendant who will make a note of it and not charge you the entry fee. Any other times, use the coupon provided by the Front of House staff when exiting the Parkades.

### Evacuation Drills

It is that time of year again when we offer mandatory evacuation drills. Everyone is asked to attend ONE of the scheduled drills. These drills will be conducted in small groups for optimal hands-on training. We will also be sharing other important training. Please sign up through Volgistics for one of the sessions listed below.

Wednesday, November 27	6:30 pm
Wednesday, January 8	2 pm
Wednesday, January 8	6:30 pm
Tuesday, January 28	2 pm

## Volunteer Pass

River Run Volunteer Pass is a separate laminated card or the back of my business card given to you at your initial entry interview. If you do not have one, let Bonnie know and one will be provided.

### Bar Cashier - Credit/Debit Training

Debit and Mastercard/Visa Credit cards will soon be accepted at the bar. This can also include Ice Cream purchases. In preparation, training sessions will be held on Tuesday, November 12 at 2 pm and 7 pm. Please sign up for one of these sessions through Volgistics.

If you missed one the cashier training sessions held at the beginning of the season, please sign up for one of the upcoming Bar Cashier training sessions in January or February.

### Volunteer Coordinator

Bonnie McDougall  
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519-837-5662 extension 2206

Our Volunteer Program is  
sponsored by:



**November 2019**

  
**River Run Centre**